

**TERMS AND CONDITIONS IN RESPECT OF THE NETFLORIST VALENTINE'S DAY
SPEND AND GET PROMOTIONAL OFFER MADE BY THE STANDARD BANK OF
SOUTH AFRICA LIMITED ("STANDARD BANK/WE/US/OUR")**

Important clauses, which may limit our responsibility; place an obligation on you to indemnify us; involve an acknowledgment of any fact; or involve some risk for you, will be in bold and italics or highlighted. You must pay special attention to these clauses

1 INTRODUCTION

1.1 We are offering you the opportunity to get:

1.1.1 a 10% discount when you purchase any personalized Valentine's Day hampers at NetFlorist using your Card ("**Offer 1**"); and

1.1.2 if you select early delivery of Offer 1 on either 12 or 13 February 2019, you will receive a free box of Lindt chocolates ("**Offer 2**").

1.2 Offer 1 and Offer 2 are collectively referred to as the "**Offer**".

1.3 This Offer starts at 00:00 on Monday, 4 February 2019 and ends at 23:59 on Thursday, 14 February 2019 ("**Promotion Period**").

2 WHO QUALIFIES FOR THIS OFFER

You qualify for this Offer if you meet all of the following criteria:

2.1 you are 18 years or older;

2.2 you permanently reside in the Republic of South Africa;

2.3 you have received a communication from us about this Offer;

2.4 you are a member of the Standard Bank UCount Reward Retail programme ("**UCount Rewards**"); and

2.5 you are the primary cardholder of a Standard Bank personal Credit or Cheque card ("**Card**") whose account is in good standing; and

2.6 you are in good standing with all products held with Standard Bank.

3 **HOW TO ACCEPT THE OFFER**

3.1 to accept Offer 1, purchase a personalised item at NetFlorist using your Card during the Promotion Period by doing the following:

3.1.1 visit the Netflorist website and search for Valentine's Day hamper that can be personalised;

3.1.2 select "personalise this item" and type the name you want to appear on the item;

3.1.3 add the item to your shopping cart and insert following unique code "**SBVAL19**" on the checkout page to complete your order; and

3.2 to accept Offer 2, select early delivery on either 12 or 13 February 2019 on the checkout page to complete your order.

3.3 There are no forms to fill in and once you meet the requirements set out in clause 2 above and this clause 3, you will automatically receive the Offer.

3.4 You may only take up this Offer once during the Promotion Period subject to the provisions of clause 3.3.

4 **GENERAL**

4.1 We are the promoter of this Offer. Any reference to we/us/our includes our directors, members, partners, sponsors, agents or consultants, where the context allows for it.

4.2 By participating in this Offer, you agree to be bound by:

4.2.1 these terms and conditions;

- 4.2.2 the Card terms and conditions;
- 4.2.3 UCount Rewards terms and conditions; and
- 4.2.4 the NetFlorist terms and conditions.
- 4.3 You may not participate in this Offer if you are a member of the Standard Bank UCount Rewards for Business programme.
- 4.4 These terms and conditions shall apply to this Offer and all other information relating to this promotion and on any promotional or advertising material that is published.
- 4.5 You will automatically receive Offer 1 when you insert the code and complete your order at NetFlorist and you will receive Offer 2 when your purchase is delivered to you on either 12 or 13 February 2019.
- 4.6 ***We assume no liability for any services and/or advice, whether correct or incorrect, which you receive and/or pursue over and above this Offer.***
- 4.7 ***We assume no liability whatsoever for any direct or indirect loss or damage arising from a Customer's participation in this promotional offer or howsoever arising (whether arising from negligence or otherwise). All customers, whilst participating in this Offer, indemnify us and hold us harmless for any loss, damage, harm or injury (whether arising from negligence or otherwise) which may be sustained as a result of any claim, costs, expense, loss or damages which may be made by any third party.***
- 4.8 ***We assume no risk and/or liability whatsoever for any interruption in services and/or the failure of any supplier to meet any technical element of this Offer which may result in you not successfully taking up the Offer.***
- 4.9 We reserve the right to amend, reduce or extend at any time the start or end dates of this Offer.
- 4.10 We reserve the right to terminate this Offer with immediate effect and without notice of such termination to you. In such event, you waive any rights, which you may

have against us and you acknowledge that you will have no recourse or claim of any nature whatsoever against us.

4.11 In the event of a dispute, our decision will be final and binding on all aspects of this Offer and no correspondence will be entered into.

4.12 This Offer cannot be used together with any other similar offer or campaign promoted by us.